**Kom1: The whatsapp misunderstanding**

(5 min)

What could potentially be problematic about the whatsapp message that Luke has sent?

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

Why do Salima and Laura have such different reactions to Luke’s message? What are potential explanations?

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

**Kom2: Salima is angry at luke**

Consider the situation involving Salima and Luke and speculate about why Salima understood Luke’s message the way she did.  
(10 MIN)

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

**Kom3: resolving misunderstandings**

What could Laura and Luke do to resolve the misunderstanding? Take some time and come up with possible solutions. (10 MIN)

|  |  |
| --- | --- |
| **1** |  |
| **2** |  |
| **3** |  |
| **4** |  |
| **5** |  |
| **6** |  |
| **7** |  |
| **8** |  |

**kom4: Luke’s conversation with salima**

Put yourself in Luke’s shoes and open up a conversation with Salima to try and resolve the misunderstanding (10-15 MIN).

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

**TW1: good teams**

(2-3 min)

What characterizes good teams? In your own experience with teams/teamwork, what worked well, what did not work well?

|  |  |
| --- | --- |
| **1** |  |
| **2** |  |
| **3** |  |
| **4** |  |
| **5** |  |
| **6** |  |
| **7** |  |
| **8** |  |

**TW2: Forming, Storming, Norming, Performing**

(10 min.)

What **needs** might team members have in each stage?

What **activities** (e.g. what kind of meetings, what interventions and techniques, which types of discussions and agreements) could meet those needs in each stage?

|  |  |
| --- | --- |
| **Forming** | **needs** |
| **activities** |
| **Storming** | **needs** |
| **activities** |
| **NORMing** | **needs** |
| **activities** |
| **PERFORMING** | **needs** |
| **activities** |

**TW3: Team roles**

Which of the following roles do you usually take on in teams?

What are the strengths of your role?

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

What are the weaknesses of your role?

|  |
| --- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

**tW4: Checklist for good teamwork**

Create a checklist with aspects that you want to consider for your next teamwork situation:

|  |  |
| --- | --- |
| **these aspects are important to me and I want to consider them in future teamwork situations** | **🗸** |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |