**Kom1: The whatsapp misunderstanding**

(5 min)

What could potentially be problematic about the whatsapp message that Luke has sent?

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Why do Salima and Laura have such different reactions to Luke’s message? What are potential explanations?

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**Kom2: Salima is angry at luke**

Consider the situation involving Salima and Luke and speculate about why Salima understood Luke’s message the way she did.
(10 MIN)

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**Kom3: resolving misunderstandings**

What could Laura and Luke do to resolve the misunderstanding? Take some time and come up with possible solutions. (10 MIN)

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**kom4: Luke’s conversation with salima**

Put yourself in Luke’s shoes and open up a conversation with Salima to try and resolve the misunderstanding (10-15 MIN).

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**TW1: good teams**

(2-3 min)

What characterizes good teams? In your own experience with teams/teamwork, what worked well, what did not work well?

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**TW2: Forming, Storming, Norming, Performing**

 (10 min.)

What **needs** might team members have in each stage?

What **activities** (e.g. what kind of meetings, what interventions and techniques, which types of discussions and agreements) could meet those needs in each stage?

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| **Forming** | **needs** |
| **activities** |
| **Storming** | **needs** |
| **activities** |
| **NORMing** | **needs** |
| **activities** |
| **PERFORMING** | **needs** |
| **activities** |

**TW3: Team roles**

Which of the following roles do you usually take on in teams?

What are the strengths of your role?

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What are the weaknesses of your role?

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**tW4: Checklist for good teamwork**

Create a checklist with aspects that you want to consider for your next teamwork situation:

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| **these aspects are important to me and I want to consider them in future teamwork situations** | **🗸** |
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